How to install and use the CyberArk Desktop Authenticator

Install the CyberArk Desktop Authenticator on your workstation to generate time-based one-time passcodes to enter when logging into an application protected by CyberArk Identity. The app is similar to the CyberArk Identity mobile app.

Installing the CyberArk Desktop Authenticator

- Open the downloadable file at:
  BSWHealth.med/SiteCollectionDocuments/cyberark/CyberArk-Authenticator.zip

- Locate the file in your **Downloads** folder in the File Explorer.

- Click the **CyberArk-Authenticator** zipped folder.

Name	File ownership	Date modified	Type	Size
∨ Today (1)				
📁 CyberArk-Authenticator		10/19/2021 2:48 PM	Compressed (zipped) F...	835 KB

- Click **Compressed Folder Tools** at the top of the window.

Extract
Compressed Folder Tools

- Click the **Extract all** icon.

File	Home	Share	View	Compressed Folder Tools

Documents | Pictures | Desktop
Downloads | Documents | Music
Pictures | Videos

Extract all
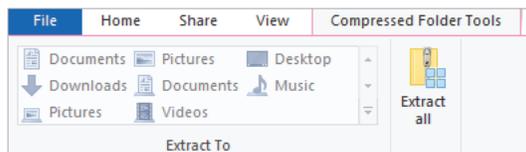
Extract To

Note: Make sure the **CyberArk-Authenticator file** is selected before extracting the files.

- Select the folder on your computer that the files will be extracted to and click **Extract**.

Extract Compressed (Zipped) Folders

Select a Destination and Extract Files

Files will be extracted to this folder:

C:\Users\MSHEA\Downloads\CyberArk-Authenticator   Browse...

☑ Show extracted files when complete

Extract   Cancel

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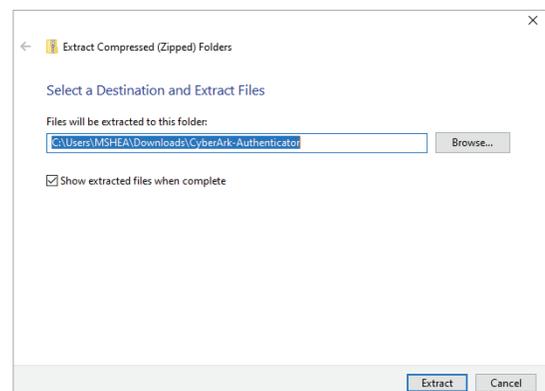
- Double-click the **CyberArk-Authenticator** file.

| Name	File ownership	Date modified	Type	Size
CyberArk-Authenticator		10/19/2021 3:12 PM	Windows Installer ...	1,940 KB

- The setup wizard will open. Click **Next**.
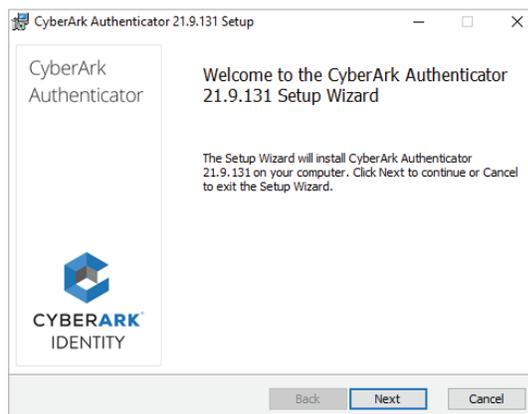
- When you see the **Enter enrollment parameters screen**, add the Tenant URL **https://aad4047.my.idaptive.app** and click **Next**.
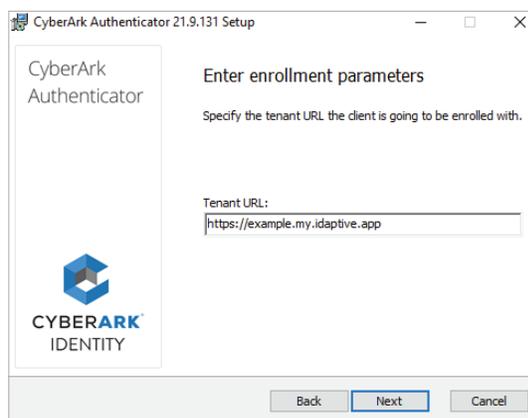

- Begin the CyberArk Authenticator install. Click **Install**.
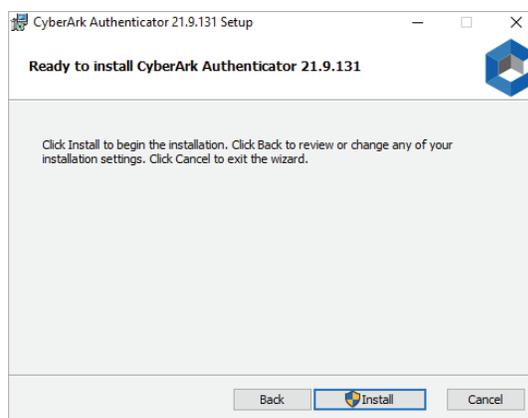
- You will receive a message when the installation is complete. Click **Finish**.
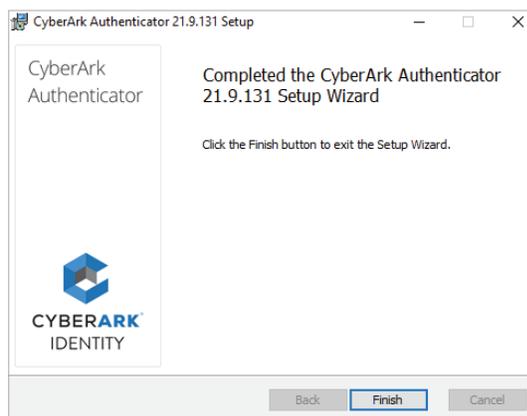
Using The CyberArk Desktop Authenticator

- Open the CyberArk Desktop Authenticator app from the **Start Menu** of your workstation.

- The first time you use the application, you will be prompted to enter and confirm a 4-digit PIN. You will enter the PIN each time you open the CyberArk Desktop Authenticator.

Enter a new PIN code

Confirm new PIN code
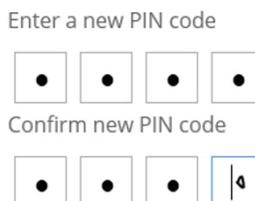
- Once you enter your PIN, a 6-digit passcode will populate. You will enter this number as a secondary authentication method when logging into an app protected by CyberArk.

CYBERARK Authenticator

Testing, BSWH

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